

IMPORTANT PUBLIC NOTICE **ELECTRIC SCAM**

Please be aware of the following SCAM being perpetrated in Louisburg. Individuals are calling Louisburg Electric Utility customers and identifying themselves as customer representatives for Louisburg. They are informing customers that their Electric bills are past due and that the Town is in route to disconnect their electric service. The scammer then informs the customer that they can provide a credit card number over the phone and stop the disconnection from taking place. The scammer then takes the credit card number and uses it for illegal purposes.

DO NOT PROVIDE YOUR CREDIT CARD NUMBER OVER THE PHONE TO ANY INDIVIDUAL STATING THEY REPRESENT THE TOWN OF LOUISBURG!!!

Only in a few instances should the Town of Louisburg ever require your credit card number over the phone. In those cases the customer will initiate the call and request that a credit card be used for utility payments and only occurs once the customer is sure they are speaking with a Louisburg employee that they know personally and have interacted with before.

If you have received such a call and/or have provided credit information under the guise of this scam, please contact the Town of Louisburg Business Office, 496-4145, immediately!